

High Impact Lean Improvement User Groups

User Group Description:

These are action and results focused user groups. Members of the user groups will be provided training on Lean and value stream mapping and improvement and expected to implement plans to achieve improvement. Participants will create & deploy a focused work plan to develop and implement continuous improvements on a selected value stream. Additionally, lectures, tours, and open discussion on topics will be conducted. Specifically, participants will be provided training and assisted with implementation of the following topics:

- *Lean Enterprise*
- *Value Stream Mapping*
- *Value Stream Management*
- *Lean Tools and applications*

User Group Output/Benefits:

Each company will:

- Develop and/or document a value stream map
- Develop a clear and compelling action plan and improvement methodology.
- Establish and improve value stream map measurables.
- Establish and use simple & effective monitoring & control techniques to ensure success of implementation and action plans.
- Learn and teach simple & effective lean tools & techniques to improve performance at their company.
- Learn and share techniques from tours of “Best Practice” and member companies.
- Develop a peer network and sounding board to discuss new ideas, techniques and current improvement opportunities.
- Explore new technologies and approaches to continuous improvement.

Targeted Participants:

Individuals or teams responsible for developing & implementing continuous improvement objectives at their company, including:

- Small business owners
- Leadership teams – Sign up as a team.
- Lean Champions
- Lean Team Leaders or teams
- Anyone wishing to improve his or her understanding of the keys to successful lean transformation.
- Anyone wishing to develop & implement a lean transformation.
- Anyone wishing to improve his or her lean skills, knowledge & abilities.

User Group Format:

The term of this User Group is Ten (10) user group sessions, 3 hours in length, held every 4 - 6 weeks, at member company's facilities, and/or available tour companies.

- Participation of up to 2-3 people per company. [Additional fees apply for teams greater than three. See "Proposed cost:" below.]

Company Requirements:

- Each member shall host at least one (1) meeting
- Each member shall provide appropriate activity or progress reports at meetings.
- Each member shall provide appropriate constructive feedback to other members.
- Have at least one (1) representative in attendance at each meeting.
- Each member shall complete the work projects as assigned. This will include developing a value stream map, and an implementing and monitoring an improvement plan.
- Members shall be committed to sharing successes and areas of improvement

User Group Curriculum:

1. Lean overview & value stream mapping training, development and/or documentation and sharing. Current to future state mapping and improvement. (3 meetings and on-going) Homework: Waste walk, VSM, A3, Report out.
2. Lean tool application training and plan development, implementation, and sharing. (7 meetings and on-going)